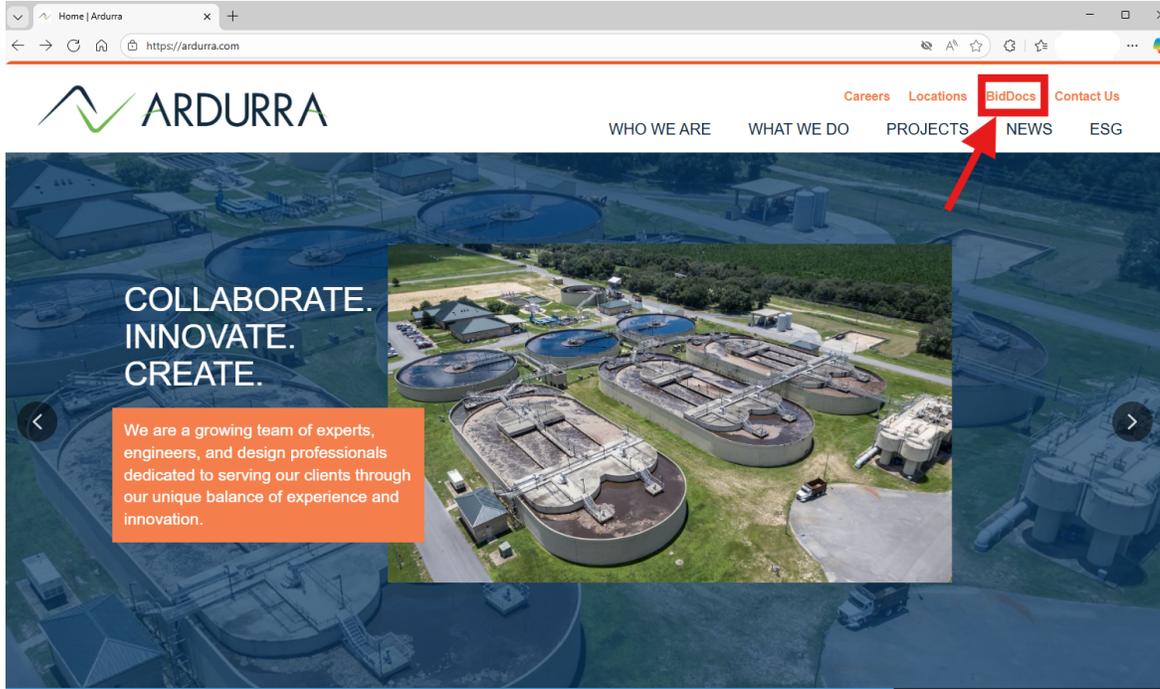




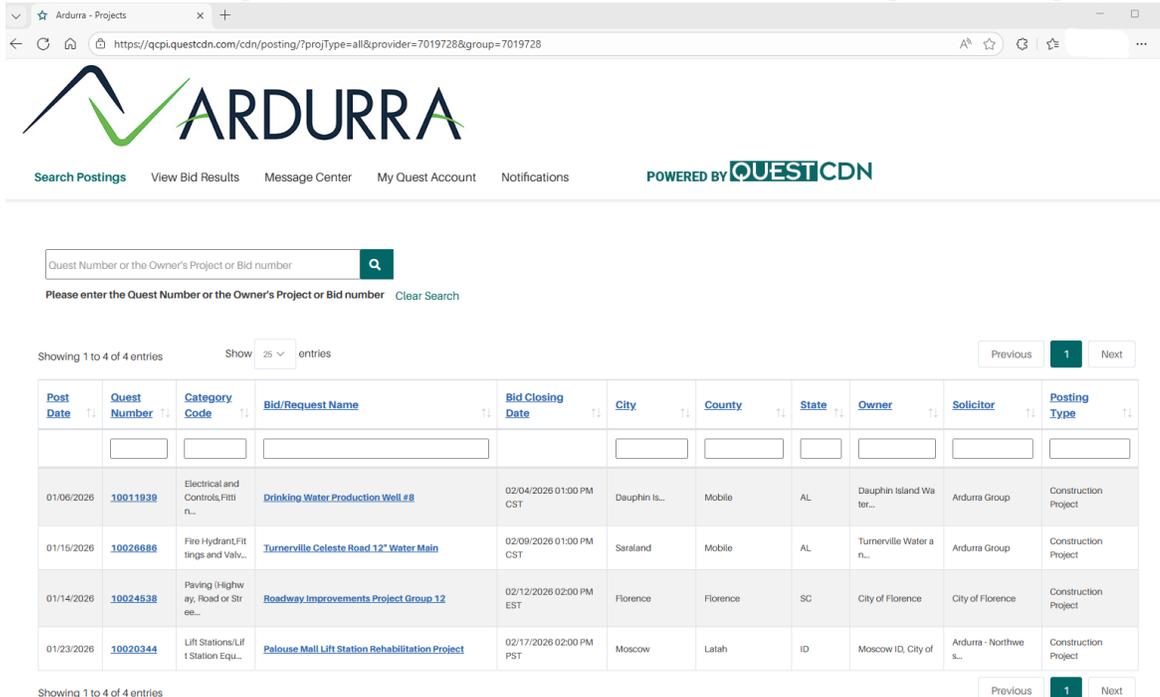
Contractor Guide to Accessing Bid Documents

Step 1: Visit Ardurra's website and select the "BidDocs" tab

Ardurra's website is www.ardurra.com



Step 2: Locate the project you are interested in and select the Bid/Request Name (project name)





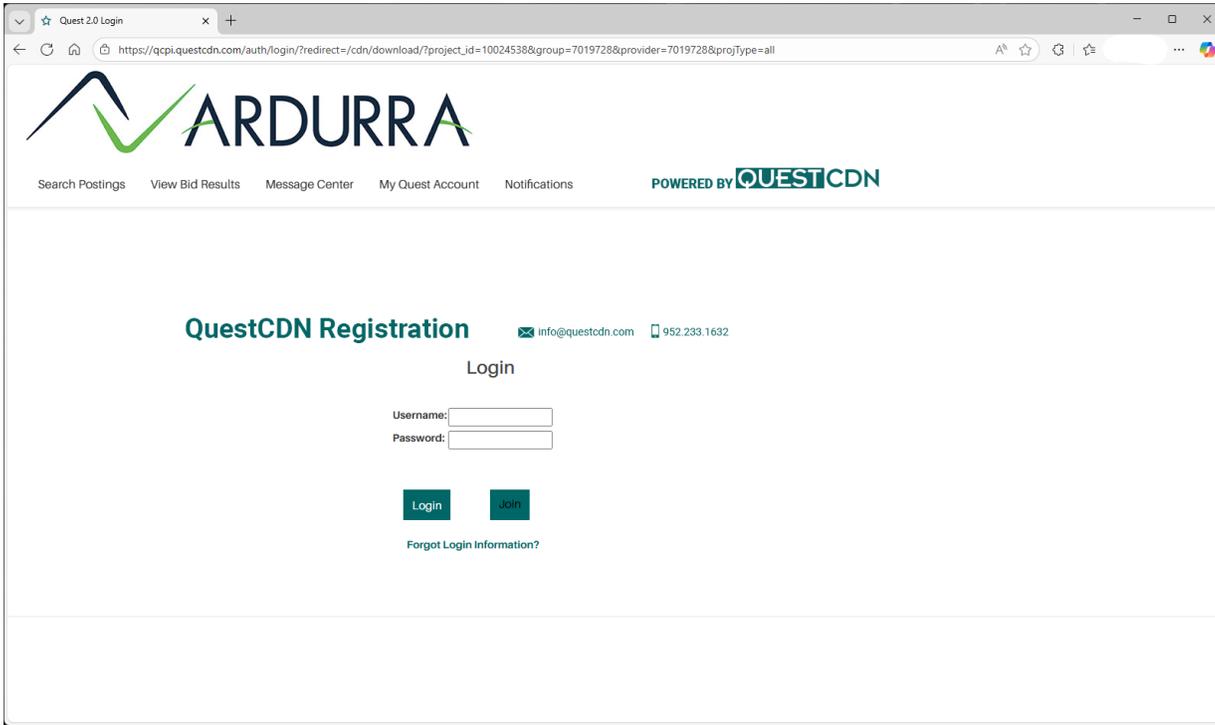
Step 3: After selecting the project you are interested in, review all information provided in the Location Details, Project Details, Project Description, Primary Contact Information, and Project Document Information to ensure you have the correct project. At the bottom of the page, you will find a green download button. Select the download button to begin the process to obtain the bid documents.

The screenshot shows the ARDURRA website interface. The main heading is "Roadway Improvements Project Group 12". Below it, the "Quest Number" is 10024538. Other details include "Owner Number: City Bid No. 2026-80", "Closing Date: Thu, 02/12/2026 02:00 PM EST", and "Posting Type: Construction Project". The "Owner" is City of Florence and the "Solicitor" is also City of Florence. A "QuestCDN Partner Posting" section includes "Previous" and "Next" buttons. A "Location Details" section lists "City: Florence", "County: Florence", and "State/Province: SC". A "Project Details" section lists "Closing Date: Thu, 02/12/2026 02:00 PM EST". A note at the bottom states: "Project Bid Received By & Opening Information: Separate sealed bids for Roadway Improvements Project Group 12 (City Bid No. 2026-80) for the City of Florence will be received by the OWNER in the Council Chambers located at the address below until 2:00 PM on February 12, 2026, and then at said place be publicly".

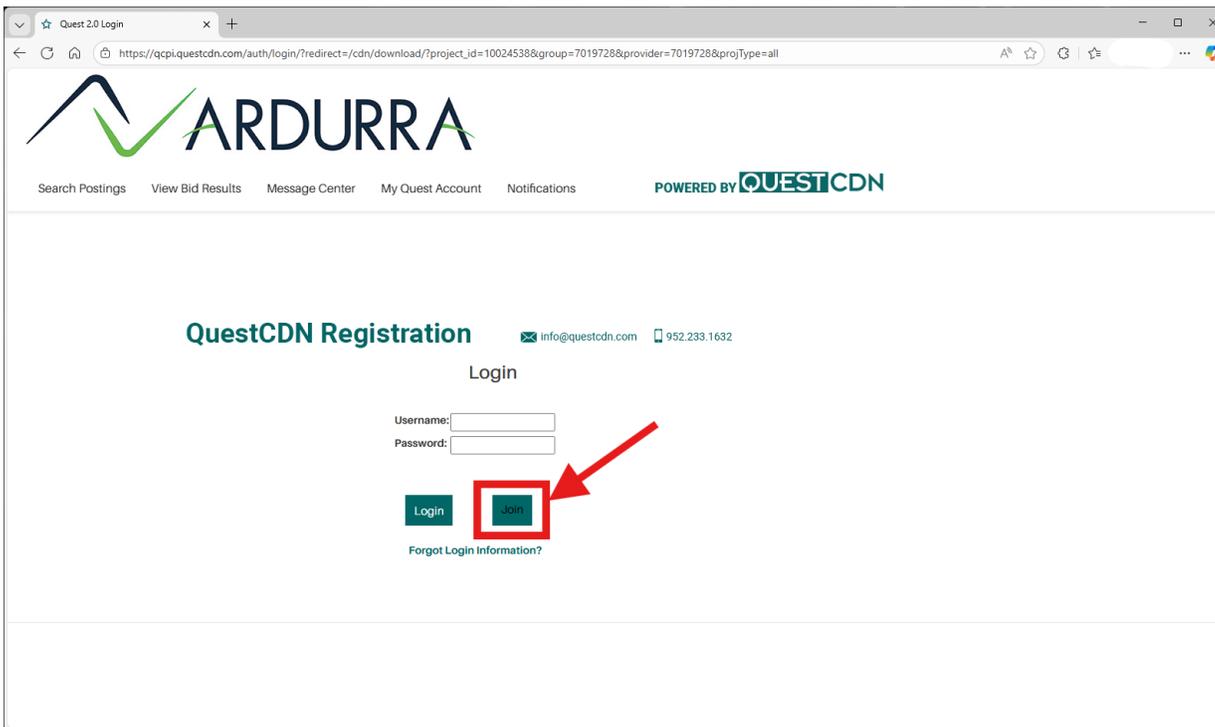
The screenshot shows the ARDURRA website interface with "Solicitor Details" and "Project Document Information" sections. The "Solicitor Details" section lists: "Solicitor Name: City of Florence", "Design Discipline: Owner", "Address: 324 W. Evans Street, Florence, SC - 29501", "Phone: 843-665-3165", "Contact: Lynwood F. Givens", and "Email: lgivens@cityofflorence.com". The "Project Document Information" section contains the text: "Document Information: Bidding Documents are available for purchase by going to the Ardurra virtual Plan Room at <https://qcpl.questcdn.com>. Please note that only registered plan holders may bid on this project. The cost of the printed Bidding Documents will depend on the number and size of the drawings and project manual, and applicable taxes. The cost of bidding documents and shipping is non-refundable. The date that the Bidding Documents are transmitted will be considered the Bidder's date of receipt of the Bidding Documents. Partial sets of the Bidding Documents will not be available." Below this text, it says "Quest EBidDoc™ Delivery Info: Download delivery fee is \$22.00, file size is 9 MB." and includes a "Preview" button and a "Download" button. A red arrow points to the "Download" button.

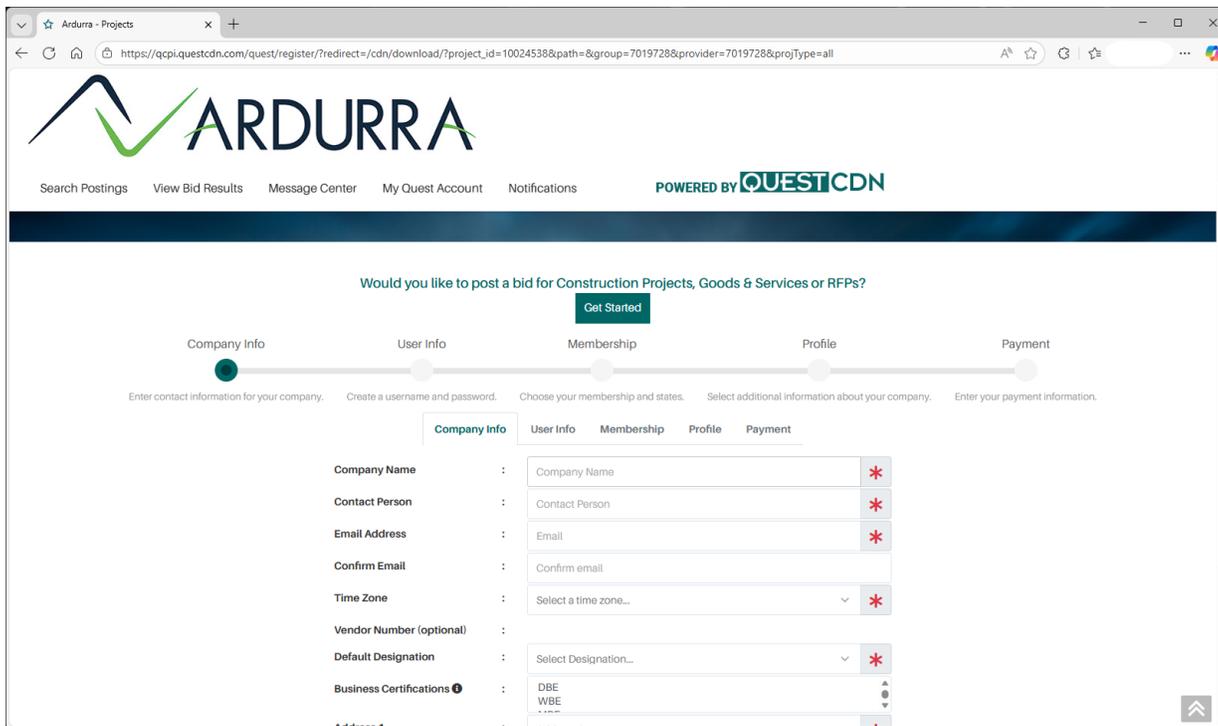


Step 4: After selecting “Download”, you will be taken to the QuestCDN login page. If you already have an account, you will input your username and password.



If you do not have an account, you will select “Join” and input the required information to create an account.





The screenshot shows a web browser window with the URL https://qcpi.questcdn.com/quest/register/?redirect=/cdn/download/?project_id=10024538&path=&group=70197288&provider=70197288&projType=all. The page features the ARDURRA logo and navigation links: Search Postings, View Bid Results, Message Center, My Quest Account, and Notifications. A "POWERED BY QUESTCDN" badge is also present. The main content area asks, "Would you like to post a bid for Construction Projects, Goods & Services or RFPs?" and includes a "Get Started" button. Below this is a progress bar with five steps: Company Info (active), User Info, Membership, Profile, and Payment. Each step has a brief description: "Enter contact information for your company.", "Create a username and password.", "Choose your membership and states.", "Select additional information about your company.", and "Enter your payment information." The "Company Info" step is expanded, showing a form with the following fields: Company Name, Contact Person, Email Address, Confirm Email, Time Zone, Vendor Number (optional), Default Designation, and Business Certifications. Each field has a red asterisk indicating it is required. The Business Certifications field includes checkboxes for DBE and WBE. A scroll-to-top button is located in the bottom right corner of the form area.

Step 5: Once you are logged in to your account, you will proceed with processing the payment to download the bid documents for the project with the credit/debit card information saved to the account. The plans, specifications, etc. will be downloaded to your device as a .zip file.

If you have any further questions or technical difficulties, reach out to the contact listed in the Advertisement for Bids and/or the Primary Contact Information on Quest for assistance.